

## **1. Introduction**

Fill My Space ("FMS", "we", "our", or "us") operates the website [www.fill-my-space.co.uk](http://www.fill-my-space.co.uk) ("the Site"). We are committed to protecting your personal data in compliance with the General Data Protection Regulation (EU) 2016/679 ("GDPR"). This policy explains how we collect, use, and safeguard personal data.

## **2. Data Controller**

FMS is the data controller for the personal data collected through the Site. You can contact us at:  
Email: [support@fill-my-space.co.uk](mailto:support@fill-my-space.co.uk)

## **3. Data We Collect**

We may collect the following data:

Account Information: Name, email, phone number, company details when registering. Content Submission: Details of available logistics space, warehouse details, and related business information. Technical Data: IP address, browser type, device information, and cookies. Communications: Any data exchanged through contact forms or messaging features.

## **4. Lawful Basis for Processing**

We process personal data based on:

Consent: For marketing communications (if applicable).

Contractual Necessity: To provide services as per user agreements.

Legitimate Interests: To maintain the Site's functionality and improve services.

Legal Obligations: To comply with legal requirements.

## **5. How We Use Personal Data**

To create and manage user accounts.

To facilitate connections between logistics providers and users.

To communicate service updates.

To improve Site functionality.

## **6. Data Retention**

We retain personal data only as long as necessary for the purposes outlined or as required by law.

## **7. User Rights Under GDPR**

Right to access personal data.

Right to rectification or erasure.

Right to restrict or object to processing.

Right to data portability.

Right to withdraw consent at any time.

Contact [support@fill-my-space.co.uk](mailto:support@fill-my-space.co.uk) to exercise these rights.

## **8. Data Sharing & Third Parties**

We do NOT sell or share your data with third parties for marketing purposes.

FMS is NOT responsible for:

Any transactions, agreements, or disputes between users.

The safety, legality, or condition of items transported or stored through connections made via the Site.

## **9. Security Measures**

We implement technical and organizational security measures to protect personal data. However, no method of transmission over the internet is 100% secure.

## **10. Changes to This Policy**

We may update this policy periodically. Changes will be posted on the Site with a revised date.